

RESCUE PHONE®
CELLULAR RESPONSE CONSOLE™
OPERATOR'S MANUAL



Rescue Phone, Inc.

2146 PRIEST BRIDGE COURT, SUITE 3 CROFTON, MARYLAND 21114

800-737-2832

www.RescuePhone.us

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TABLE OF CONTENTS

WARRANTY	2
OVERVIEW	3
CONTENTS	4
SET UP	5
CELL PHONE CONNECTIVITY BY <i>BLUETOOTH</i>[®] WIRELESS TECHNOLOGY	6
FIRST TIME PAIRING	7
CELL PHONE CONNECTIVITY USING A PREVIOUSLY PAIRED PHONE	8
CELL PHONE CONNECTIVITY BY CABLE	8
INTERNAL BATTERY MAINTENANCE	8

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OVERVIEW

The Cellular Response Console™ (CRC) is an easy-to-use, versatile system primarily designed for crisis and hostage negotiations. The CRC is also the perfect tool to use for kidnapping investigations, pretext calls, or any other law enforcement use where recording or supervisory monitoring is beneficial.

The two methods for connecting a cell phone to the CRC are via *Bluetooth*® wireless technology or via the supplied cables. Pairing the CRC using *Bluetooth*® wireless technology is secure and provides excellent audio quality, making it the recommended method to connect your cell phone. (See *Cell Phone Connectivity by BLUETOOTH® Wireless Technology, page 6*). The CRC may also be connected directly to cell phones using one of the supplied cables. (See *Cell Phone Connectivity by Cable, page 8*).

Once a cell phone is connected to the CRC, calls are placed using the cell phone menus. With the primary negotiator now on a headset, the conversation is routed through the CRC. The negotiations can now be monitored by additional personnel.

CONTENTS



- A. Primary Negotiator's Headset
- B. (3) Headphones with In-Line Volume Controls
 - * style of headphones may vary
- C. Command Speaker
- D. 25' Audio Cable
- E. Digital Audio Recorder
- F. DC Charging Cord for CRC, and Coiled Recorder Cord

Not pictured but included in package:
2.5mm/3.5mm Connector Cord
3.5mm/3.5mm Connector Cord
AC Charger

SET UP

Jack #1: The primary negotiator's headset (A) should always be attached first. By attaching the headset first, it allows the call to be placed quickly or be available immediately when connecting a cell phone during a call. The mic on the primary negotiator's headset is muted by the MIC MUTE switch on the panel. This allows for the negotiator and coach to talk without being heard by the barricaded person. The VOLUME knob controls the volume for **Jack #1** only.

Jack #2: The 2.5mm/3.5mm or the 3.5mm/3.5mm cord is inserted here when connecting to the CRC via cable. Do NOT use the coiled cord to connect a cell phone to the CRC. (See [Cell Phone Connectivity By Cable](#), page 8.)

Jack #3: This is a listen-only jack to be used with one of the headphones (B) with in-line volume controls.

Jack #4: There are two recorder jacks available. To record the conversation, connect the digital audio recorder (E) using the supplied coiled cord (F).

Jack #5: Two listen-only jacks are provided for additional personnel.

Jack #6: The command speaker (G) has its own volume control and may be wired out with the 25' cord (D). To prevent feedback, the command speaker should NOT be placed near the console.

Jack #7: The cell phone CHARGER jack can be used to recharge the cell phone. Use the DC recharging cord compatible with the cell phone you are using.

**CELL PHONE CONNECTIVITY BY
BLUETOOTH® WIRELESS TECHNOLOGY**

Most cell phones are *Bluetooth*® wireless technology enabled and can be paired with the Cellular Response Console without any cable attachment. It is recommended that CRC operators practice using different phones as they may be called upon to pair a cell phone in the middle of a call. (See *First Time Pairing*, page 7).

If a first responder or other personnel has made contact with a barricaded person prior to the arrival of the CRC, that call can be routed through the CRC without hanging up the existing call.

For specific *Bluetooth*® wireless technology connection instructions, please refer to the manual provided with your cell phone.

-- IMPORTANT --

**If the Cell Phone requests a PASSCODE,
enter “0000” (four zeros).**

FIRST TIME PAIRING



1. Attach the Primary Negotiator Headset .
2. Turn the POWER switch on.
3. Push and hold the MFB for 8 FULL SECONDS.
4. Release the MFB.
5. The MFB and the CELL jack will be alternating blue and red lights.
6. At this point, if the lights are NOT alternating, turn the unit OFF, and start over with Step 2.
7. In the *Bluetooth*[®] menu of your cell phone, find and select the “Rescue Phone CRC” signal.
8. If paired correctly, the MFB light will remain flashing Blue and the RED light at the cell jack will turn off. Additionally, the cell phone will display  when successfully connected.
9. The audio is now routed to the primary negotiator’s headset.

CELL PHONE CONNECTIVITY USING A PREVIOUSLY PAIRED PHONE

1. Turn the CRC on.
2. Hold the MFB for 2 seconds.
3. The phone will either connect within 10 seconds or you will be prompted to connect. If prompted by your cell phone display to connect or pair, answer "YES".

CELL PHONE CONNECTIVITY BY CABLE

Most cell phones feature an input to attach a headset using a 2.5mm or 3.5mm jack. Two cables are provided with the CRC: 1) A 2.5mm right-angle plug on one end and a 3.5mm plug on the other; and 2) A 3.5mm plug on both ends. One end plugs into your cell phone, the other end into the CRC in the jack labeled CELL. (See *Jack #2 pictured on page 4.*) The audio will now be routed to the primary negotiator's headset.

When the internal battery for the CRC is below normal operating level, the LOW BATTERY light begins to flash. Locate a 110-240 volt AC wall outlet and attach the supplied transformer to recharge the internal battery. The vehicle charging cord (12 volt DC) may be used if an AC power source is not available.

The best way to maintain the rechargeable battery in your CRC is to keep the unit plugged into an AC outlet at all times when it is being stored. The charging cord plugs into the right side of the case and the unit may be stored with the cover closed.

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800-737-2832

www.RescuePhone.us

info@RescuePhone.us